VALA 2014 conference exhibition: Ebooks and electronic resources

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The VALA 2014 conference – "Streaming with Possibilities" – was held in Melbourne from 3-6 February 2014 (http://www.vala.org.au/conf2014). Nearly 90 exhibitors were in attendance. This report will look at just over half of these companies – those with products or services relating to ebooks and other electronic resources. The full list of exhibitors, with links to websites, is available at http://www.vala.org.au/exhibitors2014.

AN OBSERVATION

Many of the exhibitors at VALA (and similar conferences) offer "solutions". I suspect that about a decade ago marketers told their companies and reps that they shouldn't offer their clients "products", but instead offer them "solutions". This has been taken too much to heart, and now when I read "We offer information solutions", I always wonder "but what is your *product* or *service*?"

EBOOKS AND EJOURNALS

Ebooks and their formats are constantly evolving. Although EPUB is the international standard, and the best open-source format for reading on portable devices, the majority of aggregators of academic content still deliver content as fixed format PDFs (for downloading) and HTML format (for reading via a web browser). The main reasons for this are that academic publishers usually find it easier to provide PDFs, and HTML format doesn't require the user to have a reading device. Often the PDFs are made available as individual chapters. Petermr's blog contains a passionate appeal for the use of the EPUB format in scholarly publishing (https://blogs.ch.cam.ac.uk/pmr/2014/01/04/epub-is-a-revolution-is-scholarly-publishing-we-explore-biomedcentrals-offering).

Despite the prevalence of PDFs, there is a trend towards offering the user as much choice as possible, including EPUB ebooks and ejournals when they are available. EPUB and mobi (Kindle) formats are also commonly offered by providers of fiction ebooks.

The *Ebook Guide for Students and Staff at La Trobe University* (http://latrobe.libguides.com/ebook) is one example of the many guides, compiled by educational institutions and others, that provide useful advice for users about using ebook collections, including identifying the collection a specific book is in, and describing how to get help and how to access books on the provider sites.

Many publishers still apply Digital Rights Management (DRM) protection. Some publishers use "standard DRM"; others use minimal DRM (called "trust-based", "flexible" or "permissive" DRM); and some do not add any DRM at all. Some distributors provide a platform that hides the DRM from users.

I have also noted any indexing options that are mentioned. These include "indexing" by Google, provision of metadata by information providers, and indexing by host services. Other important things to consider, which I haven't noted comprehensively here, are: long-term preservation agreements (for example, with Royal Dutch Library (http://liblicense.crl.edu/ListArchives/0208/msg00091.html), Portico (http://www.portico.org/digital-preservation) and CLOCKSS (http://www.clockss.org/clockss/Home) and reference linking (for example, via CrossRef (http://www.crossref.org).

EXHIBITORS (ALPHABETICALLY)

ALS Library Services (http://www.alslib.com.au) provides cataloguing and end-processing services to libraries according to client specifications. They are also the exclusive Australian agent for Wheelers ePlatform (ebook lending platform) which currently includes 60,000 new and backlist titles from over 600 publishers/imprints. They also provide access to free ebooks (Project Gutenberg titles). Free brief MARC records are provided.

Once your ePlatform has been created, you can include digital content from your local community. Wheelers will load EPUB and PDF files for which libraries own the copyright, or have permission to load.

Almost all ereaders are able to download the files from Wheelers ePlatform via a link in the library's web OPAC, although Amazon will not allow downloads onto Kindles (http://www.alslib.com.au/public/Wheelers-ePlatform-FAQs.pdf).

Annual Reviews/Morgan Claypool (http://www.annualreviews.org) is a non-profit scientific publisher of annual reviews, supplemental materials and special compilations in HTML and PDF formats. Users can now browse, search, and read full-text content on the Annual Reviews mobile site, which has been optimised for use on iOS, Android and Blackberry devices (http://www.annualreviews.org/page/about/mobile).

Baker & Taylor (http://www.baker-taylor.com) is a distributor of books, digital content and entertainment products in multiple formats.

Axis 360 is Baker & Taylor's digital media circulation platform, through which ebooks can be downloaded in EPUB or PDF formats. Blio (http://www.blio.com) is Baker & Taylor's ereading application, used with PCs, ereaders and mobile devices.

Bezi Publishing Services (http://www.bezi.com.au) is the authorised representative in Australia and New Zealand for international publishers including Brill, NewsBank and Readex.

Brill content is available for outright purchase or calendar-year subscription. Books and journals are available in PDF and print formats. Brill provides COUNTER-compliant (http://www.projectcounter.org) and SUSHI (http://www.niso.org/workrooms/sushi) usage statistics, free MARC records, and uses no DRM.

The Bezi representative's commentary on the VALA conference says "A few things I will take away from the conference include the ever-increasing integration of resources in discovery services and the need for mobile technologies, as well as the arrival of flexible options such as patron-driven acquisition" (http://bit.ly/1cHZhgv).

BioOne (http://www.bioone.org) provides access to 179 full-text, peer-reviewed bioscience journals. Access for iPhone, Android or Blackberry devices is through its mobile-optimised website.

BMJ (http://www.bmj.com) publishes journals and books on medical topics. *BMJ* research articles are published as open-access articles with Creative Commons licences. Full-text content is deposited in PubMedCentral as well as on bmj.com. *BMJ* print indexes from 2002 to the present are available at http://group.bmj.com/group/subscriptions-and-sales/institutional-support-services/journals-index.

Bookery (http://www.bookeryeducation.com.au) provides text books and learning materials for use in schools. The format of the resources depends on the formats provided by publishers.

BOLINDA (http://www.bolinda.com/aus) is a media company that provides audio and large print books for personal entertainment to public libraries. MARC records are sold to customers.

Britannica Digital Learning (http://edu.eb.com) is an educational publisher. It publishes the *Encyclopaedia Britannica* in a digital format that is updated daily, as well as ebooks and online resources in the fields of mathematics, science and social studies.

The E-stax platform can be used to access and manage your ebooks. PDFs can be read online and EPUB format resources are available for Android-based tablets and iPad. Free MARC records are available.

CABI (http://www.cabi.org) is an inter-governmental, not-for-profit organisation that was set up by a United Nations treaty. It provides information to solve problems in agriculture and the environment. Ebooks are delivered through CAB Direct (CABI's own platform) and OvidSP.

Cambridge University Press (http://www.cambridge.edu.au) publishes books, journals and databases. Within subjects, ebook collections are sold by year and series, and current journal content is sold by year. Resources are in HTML format, with PDFs available for some products. Free MARC records are available, and trust-based (flexible) DRM[1] is used. Different products have different features: these include MARC records and COUNTER-compliant statistics.

Orlando is a database relating to women's writing in the British Isles. It provides search on standard fields such as author, and also on intertextuality and publisher relations, based on rich tagging. The database makes the tagging available to searchers, and provides background information on the XML markup (http://orlando.cambridge.org/public/svDocumentation?formname=t&d_id= WHATISMARKUP#WHATISMARKUP). They explain:

> Some tags enclose much more than a word or two. They may also have many other tags nested inside them. The following tags can contain substantial discussions:
>
> <EDUCATION MODE="DOMESTIC">marks discussion of a writer's home education.
>
> <RESPONSES RESPONSETYPE="INITIAL" FORMALITY="INFORMAL" GENDERED= "GENDEREDYES">marks an early, informal response to a writer or text that has been significantly informed by ideas about gender.
>
> As this last example makes clear, much of the tagging in Orlando materials is highly interpretive: it marks our priorities as literary historians and our judgements as scholars. A tag is an additional level of argument about the nature and significance of the material we provide.

Most Cambridge journals publish Gold Open Access articles, and several journals are wholly Gold Open Access. Individual books are available in EPUB, Daisy, Kindle and other formats.

Casalini Libri (http://www.casalini.it) is a full-text platform featuring scholarly content from humanities and social sciences publishers in romance-language countries. The platform integrates 17,000 ebooks, 670 journals and 300,000 articles and chapters. MARC records with permalink to the documents are supplied.

The Casalini Libri website provides a link to an article on technology trends in publishing platforms which gives a good overview of the options.[2] Luisa Gaggini says that at Casalini, although their system can handle EPUB files, most legacy documents (existing content now being made available in electronic format) are in PDF format as publishers are reluctant to do the necessary conversions. She also commented that a key feature of their platform is the effort they put into metadata: "This is a huge task but the only way we can provide a real service".

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[1] "Trust-based DRM" seems to mean DRM that doesn't cause much irritation to users. The Cambridge *Meet Your Press* newsletter writes: "While we use some DRM tools, the market has made it clear that it does not want publishers' e-content to be too heavily locked down. Therefore, our eBooks feature digital watermarks on each page and are delivered as chapter PDFs rather than in whole books, and they come with some user-authentication procedures. But these are – deliberately – low hurdles. A dedicated hacker will always be able to copy a file and re-distribute it."

[2] Harris S, "Publishing Platforms Evolve", *Research Information* (December 2013-January 2014) pp 16-19, https://www.casalini.it/PressReviews/pdf/ResearcInformation_DecJan13.pdf.

Cengage Learning (http://www.gale.cengage.com.au) provides "information, research and analysis for students, businesses and general interest".

Ebooks are available through Gale Virtual Reference Library (GVRL), which includes over 600 reference titles from Gale and its publishing partners. Free MARC records are available, and Gale provides advice on boosting ebook use and integrating ebooks into your catalogue. GVRL provides books online and as downloadable PDFs.

Cengage also provides an "integrated eBook" which allows note taking, highlighting and zooming (http://www.cengage.com/cengagecourse/coursemate/integrated.html).

Cengage has a detailed policy on accessibility. It provides PDF or Word files on demand for students with disabilities, and provides files via AccessText (http://www.accesstext.org). All Cengage Learning textbooks available in the CL eBook format (media-rich online textbooks) are HTML-based and compatible with most screen reading assistance software.

Co Info (http://www.coinfo.com.au) is one of Australia's largest, locally based, full-service academic library suppliers, dedicated to providing books, journals, ebooks and emedia.

Credo (http://corp.credoreference.com) combines content from publishing partners with learning technology and customisable services for academic libraries and others. Publishers provide content in DocBook 5 or other XML formats (with EPUBs or PDFs used for QA purposes) and provide metadata in spreadsheet or ONIX format.

CSIRO Publishing (http://www.publish.csiro.au) has published 430 ebook titles. Ebooks sold to institutions in Collections are based on PDFs with Adobe DRM. Users can print 20% and copy 5% of a title every 30 days in the online reader. In Adobe Digital Editions users can print or copy 20 pages every 30 days.

Ebooks are also available for individual purchase in EPUB and other formats through partners including Kobo and Angus & Robertson (http://www.publish.csiro.au/nid/276.htm).

EBSCO (http://www2.ebsco.com/en-au/Pages/index.aspx) provides database, journal and ebook resources supported by a discovery service.

EBSCO offers more than 60 electronic book collections from publishers including Springer, Taylor & Francis and Wiley InterScience (http://www2.ebsco.com/en-au/ProductsServices/ebooks/Pages/index.aspx). The books are available in HTML and PDF formats and are accessible through both ownership and subscription models. Many publishers combine their ejournal and ebook packages into one integrated platform.

Using EBSCO A-to-Z with MARC Updates, customers can elect to receive a MARC file of their electronic holdings on a monthly basis.

EBSCO's e-packages support eresource access and management from acquisition to renewal. For users of EBSCO A-to-Z (journal listing service) and LinkSource (OpenURL resolver), licensed journals are automatically included as part of the library's holdings, and library users searching EBSCOhost databases can link to licensed full-text content without any setup by the library.

Elsevier Australia (http://www.elsevierhealth.com.au) is the local arm of a global provider of science and health information. Here, it is "a dedicated publisher of scientific and medical textbooks for the Australian and New Zealand market. Beyond Elsevier textbooks, we offer assessment solutions and an ever-increasing amount of eBooks and other electronic content".

Elsevier Science and Technology (http://www.elsevier.com) focuses on online tools including Embase biomedical database (which is indexed using Elsevier Life Science Thesaurus Emtree), ScienceDirect (which now includes Reference Modules) and Scopus (an abstract and citation database of peer-reviewed literature in the fields of science, technology, medicine, social sciences and arts and

humanities). Scopus Custom Data allows users to acquire specified datasets in XML format so they can undertake their own bibliometric analysis or create an in-house database. The Australian Research Council uses citation analysis as an indexer of research quality, and has arranged for the Scopus team to work with institutions to match their publication records with article identifiers in the Scopus database.

Elsevier's ebooks use VitalSource Bookshelf (http://support.vitalsource.com), an e-textbook platform. Individual books are offered in a variety of formats. The Elsevier website shows the different reading displays of EPUB books using different reading devices/systems (PC, Mac, iPhone and iPad).

Elsevier's accessibility policy (http://www.elsevier.com/about/universal-access/accessibility) says: "All new print products will be available in an electronic format for use by authorized disability service providers. The formats may include any one of the following: ePUB, PDF, HTML, Word … [and it] allows any user to convert all articles on our publishing platform, ScienceDirect into ePUB or Mobi, formats" (http://www.elsevier.com/about/universal-access/access-technology).

Emerald (http://www.emeraldinsight.com) publishes ebooks, journals and bibliographic databases in a range of topic areas.

Emerald's eBook Series collections are available in HTML and PDF formats, with EPUB available for selected volumes published after 2008. MARC records are provided.

Emerald's eJournals include more than 180,000 articles from more than 290 journals, with a focus on management research, and specialist collections in the fields of education, engineering, health and social care, and library studies. Articles are provided in PDF format for downloading and HTML for online viewing. They use "liberal DRM", and offer concurrent, institution-wide access with no download restrictions.

Selected articles in the Library Studies collection are published in partnership with IFLA and under an arrangement with the Bill and Melinda Gates Foundation's Global Libraries Initiative. Forty per cent of the titles are indexed by Thomson Reuters (ISI), including *Library Hi Tech*, *Journal of Documentation* and *Interlending & Document Supply*.

COUNTER-compliant and SUSHI-compliant usage statistics are provided. Emerald is a partner of the Committee on Publication Ethics (COPE) (http://publicationethics.org) and also works with Portico and the LOCKSS (http://www.lockss.org) initiative for digital archive preservation.

ICE Virtual Library (http://www.theiet.org/resources) is a collection of 1,400 ebooks on civil engineering, available in HTML and PDF formats. MARC records and usage statistics are available and all titles are DOI (Digital Object Identifiers)-indexed to chapter level.

IEEE (http://www.ieee.org/index.html) publishes a Computing and Engineering Collection in partnership with MIT Press, and also provides online access for books from John Wiley & Sons in topic areas such as Geoscience and Robotics and Control Systems. The books are available through the IEEE *Xplore* Digital Library platform in PDF format; some of their books are available elsewhere in Kindle and other ebook formats (http://www.ieee.org/publications_standards/publications/Press/press_faq.html). MARC records are available.

iGroup (Australasia) (http://www.igroupnet.com) "aims to be a one-stop shop for information products and library technologies … [especially] as the lines between A&I (abstract and index), full text databases, e-journals and eBooks started to grey". Services are delivered from offices throughout the Asia Pacific region.

iG Publishing (http://www.igpublish.com) provides ebook collections in collaboration with over 100 publishers using their own reading platform. Tables of contents can be browsed, and full text viewed, in PDF format. Translations are offered between different languages including Simplified Chinese, Traditional Chinese, Japanese, Korean, Arabic, Spanish and Portuguese. MARC records are provided.

Informa (http://informahealthcare.com) publishes books and journals in the healthcare field. Online book purchases include MARC records and COUNTER-compliant usage statistics. Titles are available in PDF or HTML format and are searchable by keyword.

Journal articles are published continuously on the *EarlyOnline* site in full text, exactly as they will appear in the print issue. They are available in XML full text, PDF or PDF Plus (with CrossRef citation linking) formats. Articles are also made available as EPUBs ahead of print entries on PubMed. These articles are fully citable, with final pagination and DOI information.

Anatomy.tv, powered by Primal Pictures, displays detailed 3D-graphic rendering of human anatomy based on imaging data. Clinical content for teaching and presenting, and interactive learning activities are also provided.

Ingram Coutts Information Services (http://www.ingramcontent.com/pages/home.aspx) is a publishing services company that works with publishers, retailers, libraries and educators. Its products include MyiLibrary and Vital Source.

MyiLibrary "offers a single source for content hosting, archiving, discovery, access and purchasing. Academic, professional and public libraries around the world get access to nearly 400,000 titles from leading publishers". For academic libraries, the MyiLibrary ebook collection is visible in OASIS, and for public and K-12 libraries it is visible in ipage. Ingram also offers downloadable ebooks via the MyiLibrary platform.

Ingram uses Vital Source as a textbook platform. It can accept and deliver EPUB 2 and EPUB 3 content to institutional partners around the world through its Bookshelf platform.

IOP Publishing (Institute of Physics, http://www.ioppublishing.org) publishes *Laser Physics* journal collection and IOP ebooks. IOP makes the ebook the primary format, includes multimedia content as standard, and runs a "semantic enrichment programme". Books and chapters are published in HTML, PDF and EPUB formats. They allow simultaneous access for all users, and do not apply DRM.

Kluwer Law Online (https://www.kluwerlawonline.com) is Wolters Kluwer's online platform for legal journals and manuals. Journals are available in HTML and PDF formats, and they provide COUNTER-compliant usage statistics and OCLC MARC records.

Language International Bookshop/Intext (https://www.languageint.com.au) is the retail bookshop division of Intext Book Company Pty Ltd, a specialist importer and distributor of foreign language resources in Australia and New Zealand. Its resources are available in a variety of formats including print, MP3 and iPad app.

Macmillan Science and Education (http://se.macmillan.com) is a book and journal publisher specialising in science and education. Brands include Nature Publishing Group, Macmillan Education and Palgrave.

Palgrave Connect includes 11,000 backlist and new title ebooks which are available in pre-defined collections and for individual acquisition. Books come with "permissive DRM", allowing printing, copying and downloading. All books from 2011 onwards can be downloaded in EPUB and PDF formats. MARC records are provided and titles are indexed in Thomson Reuters Book Citation Index.

Palgrave Pivot is a new, flexible digital format that enables authors to publish their research at lengths between a journal article and a scholarly monograph.

Maney Publishing (http://www.maneypublishing.com) publishes more than 150 scholarly journals, in print and electronic formats, most in partnership with societies, universities and institutes.

Maney has developed a new online platform based on Literatum. Journals are available in PDF and HTML formats. They have DOIs and CrossRef reference linking and COUNTER-compliant statistics are available.

McGraw-Hill Education: Medical (http://www.mcgraw-hill.com.au/medical) offers six key collections (for example, Hospital Collection) and 40 titles as digital content. They provide detailed reporting to monitor usage. Books are read on the VitalSource Bookshelf platform.

OverDrive (http://www.softlinkint.com) "hosts the largest digital library catalog in the world" and is an ebook and audiobook service provider for schools, academic and special libraries. The platform enables ebook lending to students, staff and parents. SCIS catalogue records are available. OverDrive provides apps for every major device, is compatible with Kindle readers (in the US only), and also provides OverDrive Read (EPUB and HTML5 browser-based reading system) for easy access. Their interface supports multiple languages, and DRM activation is performed by OverDrive software, rather than by readers.

Oxford University Press (http://global.oup.com/?cc=au) Oxford publications include *Oxford Reference Online* and *Oxford Handbooks Online*. Depending on the resource, Oxford provides MARC records and COUNTER-compliant usage statistics.

University Press Scholarship Online offers a cross-searchable library with access to the full text of more than 13,000 monographs from academic presses around the world. Free abstracts and keywords are provided at both book and chapter level.

Oxford University Press currently produces obooks (https://www.oup.com.au/higher_education/ebooks) and VitalSource ebooks. Obooks are OUP's own format for online books. OUP's ebooks are not available for library or institutional purchase; they can be used by single users only on mobile devices and desktop computers.

Oxford Index is a gateway that allows you to search across 2.5 million abstracts from Oxford essays, journal articles and reference works. Search filters are available, and searches can be saved or bookmarked. Users can search their own library's Oxford holdings using a widget. While searching, the Oxford Index Underbar generates related content links which display at the bottom of the browser.

ProQuest (http://www.proquest.co.uk/en-UK) provides electronic and microform information products and services to a variety of organisations through its "family of brands".

Ebook services are provided through the ProQuest-owned EBL – Ebook Library and ebrary. Books from EBL are available in PDF or EPUB formats. The ebrary *Download* survey provides useful information about changing technologies and expectations for ebook access (http://www.ebrary.com/corp/collateral/en/Survey/2011_ebrary_download_survey.pdf). The report states: "There were specific references in some comments to the need to move toward standards like HTML5 and EPUB, which offer the potential for seamless access from all mobile devices." It had earlier noted that: "This issue needs a standard software solution, which could take a while. EPUB 3 provides a base for development, but we are a long way (5-10 years?) from standard implementation across devices, vendors, and publishers. Both publishers and librarians must deal with the expense in time and resources of addressing the associated complexities."

For better catalogue access to library resources Bowker, another ProQuest company, offers LibraryThing for Libraries (LTFL), a way of enriching your library OPAC with Web 2.0 features such as ratings and reviews, tags and "similar books" recommendations (https://www.librarything.com/forlibraries). Syndetic Solutions, which is powered by data from *Books In Print*, provides enriched catalogue information including cover images and tables of contents.

Read How You Want (http://www.readhowyouwant.com.au) publishes large-print, Daisy (audio), Braille and electronic books (in EPUB and mobi formats). Read How You Want marks books up in XML to enable output in various formats as required by device manufacturers (http://www.readhowyouwant.com/formats/ebook-intro.aspx). Their ebooks use standard DRM technology and operate seamlessly with all retail ebook systems that use DRM.

RMIT Publishing (http://www.informit.com.au) through its Informit collections aggregates research information for students, teachers and researchers. Its products include full-text databases, media databases, index databases and books in PDF and HTML formats.[3]

Databases include the Informit Indigenous Collection, which gives access to specialist journals, conference papers, reports, magazines, ebooks and grey literature, and Australian Public Affairs–Full Text, which is an online collection of scanned images of articles from more than 500 Australian journals indexed in APAIS. In conjunction with CAL, RMIT Publishing has negotiated electronic rights to journal articles that are indexed in APAIS.

One of the media databases is Informit TVNews, which provides news and related current affairs stories broadcast by free-to-air networks.

Over 70 index databases are available, but, showing the decline in funding for database indexing, most of them are no longer updated.

Royal Society of Chemistry (http://www.rsc.org) is a not-for-profit scientific journal and book publisher. Research is published online continuously, and is available in HTML and PDF formats. COUNTER-compliant usage statistics are available, CrossRef links are provided to cited articles, and the latest article versions are guaranteed by CrossMark (http://www.crossref.org/crossmark).

The RSC eBook Collection includes over 1,200 ebooks in PDF and rich HTML formats. MARC records and usage statistics are provided, and all titles are DOI-indexed to chapter level.

SAGE Publications Asia-Pacific (http://www.sagepublications.com) publishes journals, books, and electronic media in a variety of formats.

SAGE electronic resources are available in different products including SAGE knowledge and SAGE Deep Backfile Package. SAGE has more than 4,000 ebook titles that are now available for libraries (through aggregators) or individuals (from online retailers, in EPUB and other formats).

Adam Matthew (http://www.amdigital.co.uk) is a SAGE company that publishes primary source collections in the social sciences and humanities from archives around the world. Its resources are available in a variety of formats. For the *Literary Manuscripts* collection, PDF facsimiles of original documents and grey scale JPEGs are used. PDF, XML schema and XML code back-up files, and MARC records, are provided.

SPIE Digital Library (http://ebooks.spiedigitallibrary.org/Books.aspx) specialises in field guides, monographs and tutorial texts in the field of optics and photonics, available as chapter PDFs. They have no DRM, and provide open access to book front matter and indexes. COUNTER-compliant statistics and MARC records are available; DOIs are provided at chapter level.

Springer/Biomed Central (http://www.springer.com/?SGWID=5-102-0-0-0) has a large collection of STM books (Science, Technology, Medicine) in PDF (all content) and HTML (for a significant portion of newer content) formats. There are plans to implement EPUB in the near future. The new SpringerLink is a "mobile first" site that uses responsive design to optimise viewing on devices of any size.

All content is "indexed" (by search engines), and DOIs are provided at book and chapter levels. Springer ebooks have no DRM and no limit on users, printing and downloads. Books date from the 1840s.[4] They provide COUNTER-compliant usage statistics and OCLC MARC records.

BiomedCentral (http://www.biomedcentral.com), an open-access publisher, is also part of Springer.

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[3] While researching this article, I discovered that there is a similarly named InformIT (with upper case "IT") that is a Pearson ebook brand (http://www.informit.com/store/ebook-formats).

[4] Their brochure says "Great minds don't go out-of-print – they go online!"

Swets (http://www.swets.com) is an information services company that provides selection management and access management services for libraries.

SwetsWise has been extended from its role in supporting the acquisition and management of journals to support the acquisition of ebook content. Users can purchase individual titles and ebook collections under the same models that are offered directly by publishers. Usage statistics are consolidated from a variety of sources. Swets has developed a neutral ebook catalogue containing more than a million ebooks from over 43 publishers and aggregators, to make it easier for librarians to compare resources with different formats, platforms, pricing options and licensing (http://www.swets.com/ebooks). You can see a video about the Swets ebook catalogue at http://www.swets.com/video/ebooks-catalog.

Taylor & Francis Group (http://www.tandf.co.uk/libsite) publishes peer-reviewed journals, books and reference works under a variety of imprints including Routledge, Psychology Press and CRC Press. They have 40,000 ebook titles and provide free MARC records and COUNTER-compliant usage statistics. Access is via Athens or referring URL. Users may print or copy pages or chapters, and 75% of the collection is DRM-free.

The Institution of Engineering and Technology (IET Digital Library, http://www.theiet.org/resources) features more than 100,000 technical papers and around 5,000 ebook chapters (from 400 ebooks) from 1994 onwards. All of the ebook content can be "indexed" by Google. The *Journal of Engineering* is the IET's first online-only, fully open-access journal. The Journals Archive is a complete collection of research journals published by the IET between 1872 and 1993; it is made up of PDF articles with linked HTML references and citations where available.

The IET ebook collections are DRM-free, provide COUNTER-compliant usage statistics and free MARC records, and have DOIs to chapter level.

Third Iron (http://thirdiron.com) has designed an app called BrowZine for accessing scholarly journals on iPad or Android tablets. Users can create a personal bookshelf of their favourite journals, and receive alerts when new issues are published. Third Iron hosts a forum for suggestions about the program; for example, one user has suggested displaying abstracts in an initial screen so that readers don't have to download the whole PDF to decide whether the article is of interest.

Journals are organised in BrowZine according to a taxonomy that has been carefully designed, and continues to develop, to allow browsing at different levels of specificity and using alternative wordings (http://support.thirdiron.com/knowledgebase/articles/185354-how-is-the-browzine-taxonomy-created-).

Authentication mechanisms are used to allow access to subscription journals; these also ensure that COUNTER-compliant statistics can be provided to publishers.

Thomson Reuters (http://ip-science.thomsonreuters.com.au) supports researchers, administrators, librarians, publishers, associations, funders and policy makers in scholarly and scientific research. Tools are provided for: Scholarly Search and Discovery (curated research content); Authoring and Collaboration (reference management and peer review); Scholarly Publishing and Presenting (workflow management systems); and Research Management and Evaluation (citation data and global metrics).

Thomson Reuters books are available in PDF format and as ebooks for reading with the ProView app, an ebook distribution and reading platform designed for the businesses of Thomson Reuters. Proview is available for iPads, PCs, Macs and is in beta version testing for Android tablets (http://www.thomsonreuters.com.au/products/ebooks).

Wiley Blackwell (http://onlinelibrary.wiley.com), through Wiley Online Library, delivers access to over four million articles from 1,500 journals, over 14,000 online books, and hundreds of reference

works, laboratory protocols and databases. Backfile journal articles are in PDF format and online reference works are in HTML format, with PDF available for selected works. A multilevel subject index and author index are provided.

Books have no DRM restrictions on downloads and printing and are published in print, ePDF (http://www.subsys.de/ePDF), EPUB and mobi (Kindle) formats. COUNTER-compliant usage data and OCLC MARC records are provided.

Wolter Kluwer Health – Ovid (http://www.ovid.com) is a global publishing company. Ovid provides books, journals and databases in the medical, scientific, and academic fields. It has language portals and provides local-language search options.

Ovid's *Evidence-Based Medicine Reviews* brings together Topic Reviews, Article Reviews and Methodology Reviews into a single, searchable database to assist clinical practice.

Lippincott Williams & Wilkins (the oldest publisher in the United States) is part of Wolter Kluwer Health. It has published nearly 300 practitioner journals and newsletters and 1,500 books.